

ALDO BOTELLO TELLEZ

Senior Agile Infrastructure Management Lead | IT Program Management

Agile Delivery | Infrastructure | Data & Analytics | Digital Transformation

Mexico City, Mexico | +52 55 1932 2979 | aldo.botello@tellobotello.com
linkedin.com/in/aldobotello14

PROFESSIONAL SUMMARY

IT program management professional with 7+ years of experience across enterprise IT, software, eCommerce, Data & Analytics, and digital transformation. Currently Senior Agile Infrastructure Management Lead at Sony, leading Agile transformation and infrastructure management initiatives. Previously progressed from Senior to Expert IT Program Manager at Nestlé, with expanded leadership across delivery governance, stakeholder alignment, and cross-functional execution. Translates business priorities into actionable roadmaps and strengthens delivery discipline across complex technology programs.

CORE COMPETENCIES

Program Leadership: Program Management, Project Portfolio Management, PMO, Governance, Roadmaps, Delivery Strategy

Agile Delivery: Scrum, Kanban, Agile Planning, Sprint Management, Backlog Prioritization, Reporting

Business & Leadership: Executive Stakeholder Management, Team Leadership, Risk Management, Change Management, Process Improvement

Technology: Data Analytics, Digital Transformation, Enterprise IT, Software Delivery, eCommerce, Web Development, Cloud Projects

Tools: Jira, Azure DevOps, Confluence, Asana, Trello, Microsoft Project, Bitbucket, Google Cloud, Slack, CRM Platforms

PROFESSIONAL EXPERIENCE

Senior Agile Infrastructure Management Lead | Sony

October 2026 - Present | Santa Fe, Mexico City | Full-time | Hybrid

- Lead Agile transformation and infrastructure management initiatives, driving operational excellence, cross-functional collaboration, and continuous improvement.
- Implement Agile frameworks (Scrum and Kanban), optimize Jira workflows, and enhance project visibility.
- Align technology initiatives with business objectives.

Expert IT Program Manager | Nestlé

June 2023 - July 2026 | Mexico City, Mexico

- Led technology programs supporting North America IT Hub operations, with a focus on Data & Analytics, Digital Capabilities, and enterprise delivery.
- Served as DCC Mexico Team Lead for the Digital Capabilities Center, enabling delivery governance, team coordination, and operational excellence.
- Partnered with business and technology stakeholders to define priorities, align roadmaps, manage risks, and support program execution.
- Drove Agile delivery practices, Scrum ceremonies, planning routines, reporting discipline, and continuous improvement across cross-functional teams.
- Coordinated multiple initiatives across technical, analytics, and business teams to ensure delivery quality, transparency, and stakeholder alignment.

Technical Project Manager | Reddit, Inc.

May 2022 - June 2023

- Managed planning and execution for technical initiatives in a fast-paced software delivery environment.
- Facilitated Scrum ceremonies, task breakdown, prioritization, team planning, and delivery tracking.
- Improved team processes by identifying operational gaps, optimizing workflows, and strengthening delivery routines.
- Supported team members through complex delivery situations, helping remove blockers and improve execution clarity.

Delivery Manager | Wolf Sellers - Adobe Commerce Enterprise Partner

November 2021 - May 2022

- Led delivery operations for eCommerce and Adobe Commerce initiatives, ensuring project execution, customer service, and team coordination.
- Implemented Agile best practices in partnership with leadership, strengthening delivery governance and internal operating processes.
- Administered Jira workflows, improved project tracking, and supported visibility across active client engagements.

Senior Project Manager | Wolf Sellers - Magento Enterprise Partner

February 2021 - November 2021

- Managed Magento eCommerce project planning, client communication, delivery timelines, and cross-functional execution.
- Led project managers, developers, designers, and QA teams through Agile and Scrum-based delivery cycles.
- Translated client requirements into actionable delivery plans, tracked progress in Jira, and ensured launch readiness.

PMO | Project Manager - Walmart ISD Delivery / Walmart Migraciones | Softtek

July 2020 - February 2021

- Supported Walmart technology delivery through PMO governance, sprint reporting, planning, and team coordination.
- Applied Scrum and Kanban methodologies to application development, AMS, and migration initiatives.
- Managed planning routines, Jira tracking, stakeholder follow-up, and delivery documentation across project teams.

Lead Project Manager | Atoms eCommerce

September 2019 - July 2020

- Managed Shopify eCommerce projects across discovery, design, development, QA, launch, and post-launch support.
- Acted as first point of contact for clients, leading kickoffs, expectation management, and delivery follow-up.
- Implemented PMO practices, Kanban boards, and Scrum routines using Asana to support company growth and delivery demand.
- Worked with the COO to improve internal processes, team culture, and operational consistency.

EDUCATION

Bachelor of Science in Computer Systems Engineering

Instituto Politécnico Nacional (IPN) | January 2009 - June 2016

Academic project: SHEC - Desarrollo de Sistema Háptico de Entrenamiento para Ciclistas

LANGUAGES

Spanish - Native | English - Professional working proficiency

PROFESSIONAL FOCUS

Enterprise IT, Infrastructure Management, Digital Transformation, Data & Analytics, Agile Program Delivery, PMO, eCommerce, and Software Delivery